

# HOW TO RENEW YOUR NY STATE OF HEALTH INSURANCE

## WITH MICHELLE

01



Michelle received her renewal notice in the mail. Her notice stated she must take action and renew by a specific date.



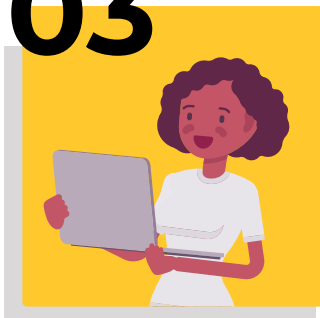
02



Her notice detailed different ways to renew, such as logging in to her account at [nystateofhealth.ny.gov](https://nystateofhealth.ny.gov), speaking with a Certified Enrollment Assistor, or calling [1-855-355-5777](tel:1-855-355-5777).



03



Michelle needed to update her account with any changes that may affect her health insurance coverage - like income, family or address.



04



She visited [nystateofhealth.ny.gov](https://nystateofhealth.ny.gov) and clicked the 'Get Enrollment Help' button to find a Certified Enrollment Assistor. The assistor provided her with free renewal support.



05



Michelle was able to renew her Medicaid health plan and avoid a gap in coverage.

